

- Adapting with the COVID-19 Pandemic
 - How have your program(s) been affected by COVID-19 the past few months?
 - Hospice and Palliative Care – needing to do more telehealth, not wanting as many in person visits.
 - WVAFP was limited to only have limited number of family physicians to attend live CME event
 - What strategies have helped your program(s) succeed?
 - No travel has saved money
 - Zoom helped with the new telework landscape
 - What challenges remain in offering your program(s)?
 - Burnout, cabin fever, initially everyone loved zoom
 - Vaccination role out has been disappointing

- WV Health Connection Advisory Committee
 - Do you see a way for more collaboration with your work and the WV Health Connection initiative?
 - Working to add resources about palliative care, making sure the families and caregivers get referrals, to the website (Chronic Disease)
 - What could be the core functions of a WV Health Connection Advisory Committee?
 - What could be improved/changed with the WV Health Connection initiative?
 - Doing a great job with WV Health Connection, increasing the number of sites listed for referral, making sure there is representation across the state (in counties that don't currently have referrals)
 - Drawing attention to community-based palliative care

- Next Steps/Future Goals for WV Health Connection
 - What future goals do you think should be a priority for WV Health Connection?
 - Expanding number of referral opportunities
 - Success stories would be helpful to promote utilization
 - Provide resources related palliative care
 - Potentially provide instruction on utilizing website
 - Promotional material (specifically PSAs) to draw attention to the website and Health Connection as a resource
 - What next steps do you think we should be taking now?
 - Be sure that success stories are accessible and utilized for different populations (doctors, community-based orgs, individuals at the community level)
 - Add community-based palliative care resources to the website, Chris Zinn can get a list of these orgs